

Oil & Gas Technology Group

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Oil
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Technology Group

"Recruiting Top Talent for
The Upstream Oil & Gas Industry"

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Position Title:	Technical Service Engineer
Salary Range:	Based upon Experience
Classification	Full Time
Location:	Louisville, Kentucky
Relocation Expense:	Available for ideal Candidate
Education Requirements:	BS in Chemical Engineering
Experience Level:	Zero to five years of work experience in Syngas, Ammonia, Refinery, or a related process This could be work done as a Production or Process Engineer

Job Description:

POSITION SUMMARY: To provide technical service / engineering support to catalyst customers. Assist sales personnel as needed to improve catalyst and/or plant performance.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Provide technical support to users of catalysts; assist sales personnel with all on-site post-sale activities such as catalyst loading supervision, catalyst pre-treatments, plant-start up, trouble-shooting and catalyst unloading
- Travel jointly with Sales Representatives as needed to investigate and address specific technical issues or problems
- Evaluate plant operating data using proprietary computer tools.
- Prepare new plant designs and catalyst recommendations based on Design Guidelines
- Develop technical engineering programs
- Provide training presentations and procedure review to plant personnel as needed

KNOWLEDGE, SKILLS AND ABILITIES:

- Bachelor's Degree in Chemical Engineering (preferred). Alternate degrees such as Chemistry or Petroleum Engineering or a related science will be considered with relevant work experience
- Zero to five years of work experience in Syngas, Ammonia, Refinery, or a related process This could be work done as a Production or Process Engineer
- Knowledge of chemical processes/reactors and prior unit operations / tech service experience to the chemical, petrochemical, or refinery industry required
- Prior experience in plant data evaluation, troubleshooting is desired
- Excellent computer skills (MS Office) required, experience with computer simulation packages desired
- Must have excellent oral and written communication both in person and on the phone
- Required - Language fluency in English. Desirable - Language fluency in Spanish

BEHAVIORAL COMPETENCIES:

- Team Oriented (Working in harmony with others toward organizational, team, and individual goals.)
- Communication (Transferring information with clarity and timeliness.)
- Self Motivated (Ability to move from one task to the next without supervision.)
- Technical Ability (Ability to utilize computer software and/or company database pertaining to job functions.)
- Written Communication (Ability to write clearly and effectively in a variety of settings and styles; can get messages across and have desired effect.)